

TERMS AND CONDITIONS

1. MusoMinds Ltd. will broker the arrangements between students and the relevant external instrumental teacher to assist in the setting up of lessons. Instrumental teachers are independent contractors and are not employed by MusoMinds Ltd.
2. Music lessons are scheduled at the MusoMinds Ltd. premises at an available time that is in agreement between MusoMinds Ltd. and the customer.
3. Lessons take place on a weekly basis at a fixed time.
4. Each private (individual) lesson is 30 minutes in length and is scheduled in a group setting up to three students per session.
5. Other costs may be incurred, such as appropriate tuition books or instrument insurance and this is the responsibility of the family. For example, students who are studying guitar are expected to purchase their own instrument.
6. The first session is a free trial lesson and will not incur any cost to the customer.
7. Term invoices will be distributed in the first week of lessons. Payment must be made within two weeks of the issued invoice.
8. All monies are to be directly debited to the bank account as shown on the term invoice. Cash will not be accepted by the music teacher.
9. If payment has not been received within two weeks of the issued invoice, future tuition may be discontinued and future lesson times allocated to another student. You will still be billed for all lessons that were scheduled for your son or daughter.
10. All students are expected to commit to their instrumental lessons for the full school term. If a student wishes to discontinue lessons, written notification from parents or guardians must be provided to MusoMinds Ltd. Students will be expected to attend the 3 lessons after notice is given and payment must be made for those lessons.
11. If your son/daughter misses a lesson due to illness, you must contact the MusoMinds Ltd. to notify them of this absence prior to the lesson. They will endeavor to make-up this lesson at another point during the term. If a catch-up lesson cannot be provided, the instrumental teacher will credit this lesson from the next term's invoice.
12. Where lessons occur during the day, there may be instances where music lessons will need to be rescheduled or cancelled due to school-sanctioned events. Whole school events that would affect lessons, such as swimming galas, sports days and assessment week, will be deducted in determining the number of invoiced lessons for a term. However, it is the student's responsibility to inform the instrumental teacher in advance of any other event which may result in the student being absent from the lesson. Failure to inform MusoMinds Ltd. may result in a non-legitimate absence from a lesson and therefore no refund or make-up lesson will be given.
13. No refunds or make up lessons will be given if your son/daughter misses a lesson for no valid reason.
14. Attendance of lessons, notification of illness or need to reschedule lessons are the direct responsibility of the student and their guardian(s) and not that of MusoMinds Ltd.